

Equality, Local Government and Communities Committee

Inquiry into Public Services Ombudsman

Schedule of oral evidence

The following witnesses provided oral evidence to the Committee on the dates noted below.

29 November 2017	Organisation
Simon Thomas AM, Member in Charge Gareth Howells, Legal Services, Assembly Commission Joanne McCarthy, Research Service, Assembly Commission	Assembly Commission
7 December 2018	Organisation
Nick Bennett, Public Services Ombudsman for Wales	Public Services Ombudsman
Katrin Shaw, Director of Policy Legal and Governance	Public Services Ombudsman
Chris Vinestock, Director of Investigations and Chief Operating Officer	Public Services Ombudsman
Ruth Friel, Head of Patient Experience, Cwm Taf University Health Board	Health Board
Shan Kennedy, Head of Investigation and Redress,	Betsi Cadwaladr University Local Health Board
Denise Williams, Senior External Reporting Manager,	Betsi Cadwaladr University Local Health Board

Angela Hughes, Acting Assistant Director of Patient Experience Cardiff and Vale UHB and Chair of the	All Wales Listening and Learning from Feedback group
Rosemary Agnew, Scottish Public Services Ombudsman	Scottish Public Services Ombudsman
Marie Anderson, Northern Ireland Public Services Ombudsman	Northern Ireland Public Services Ombudsman
Disa Young, Head of External Affairs, Welsh Independent Healthcare Association	Welsh Independent Healthcare Association
Jacky Jones, Deputy Chair of Welsh Independent Healthcare Association and Executive Director of BMI Werndale	Welsh Independent Healthcare Association and Executive Director of BMI Werndale
13 December 2017	Organisation
Catrin Edwards, Policy and Advocacy Manager, Hospice UK	Hospice UK
Jonathan Ellis, Director of Policy and Advocacy, Hospice UK	Hospice UK
Sally Taber, Director, Independent Healthcare Sector Complaints Adjudication Service	Independent Healthcare Sector Complaints Adjudication Service
Gerry Evans, Deputy Chief Executive, Social Care Wales	Social Care Wales
David Francis, Assistant Chief Inspector, Care and Social Services Inspectorate Wales	Care and Social Services Inspectorate Wales
Dr Kate Chamberlain, Chief Executive, Healthcare Inspectorate Wales	Chief Executive, Healthcare Inspectorate Wales

Kevin Thomas, Director of Corporate Services, Wales Audit Office	Wales Audit Office
Martin Peters, Head of Law and Ethics, Wales Audit Office	Wales Audit Office
11 January 2018	Organisation
Daniel Hurford, Head of Policy, (Improvement and Governance), Welsh Local Government Association	Welsh Local Government Association
Davina Fiore, Director of Governance and Legal Services, Cardiff Council	Cardiff Council
Liz Withers, Head of Policy and Campaigns, Wales, Citizens Advice Bureau	Citizens Advice Bureau
Mark Drakeford, Cabinet Secretary for Finance	Welsh Government
David Richards, Director of Governance, Welsh Government	Welsh Government
Nick Howard, Lawyer, Welsh Government	Welsh Government